

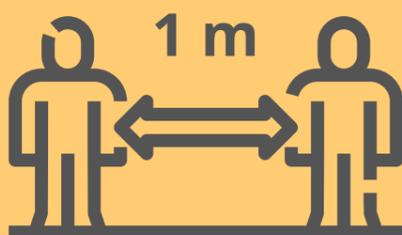
Hotel certified COVID Safe OUR COVID-19 MEASURES



COVID referee appointed
in each hotel



Application of barrier gestures
staff, external services and clients



Social distancing marks
to secure teams and clients



Products and equipments
to guarantee the sanitary safety
of teams and clients



Reinforced cleaning
in all living areas :
reception, common areas, rooms



Complete sanitary guide
for all the services in the hotel
and **continuous training** for all the staff



Management protocol
for suspected & proven cases

**TOGETHER
KEEP SAFE**

Thank you

Hotel certified COVID Safe OUR COVID-19 MEASURES



COVID Referee appointed
in each hotel

- Ensures the implementation of good practices
- Train all employees on the new procedures
- Putting up the mandatory signs in the common areas
- Set up a binder listing all the procedures (which can be put at the disposal of customers or authorities)
- Tracks all information transmitted to employees



Social distancing marks
to secure teams and clients

- Ground markings and flow directions to avoid crossings
- Protective glass at the reception counter and at the cash desk
- Maximum two persons per lift
- Reorganization of the furniture in the common areas to ensure distancing
- Regulatory spacing of restaurant tables



Reinforced cleaning
in all living areas :
reception, common areas, rooms

- Wearing the mask is mandatory for teams
- Wearing of gloves for all manipulations in the bedroom and in the kitchen
- Reinforced cleaning protocol throughout the hotel
- Floor staff will not enter the guest's room during their stay.
- Systematic room change in case of malfunctioning
- Reinforced ventilation and disinfection of the rooms after each guest departure



Management protocol
for suspected & proven cases

- List of health professionals around the hotel, available at the reception desk
- Health surveillance of personnel and suspension of the activity of any person presenting a risk or signs of contamination
- Registering all events related to VIDOC-19 in the institution (suspicion, proven cases)



Application of barrier gestures
staff, external services and clients

- Display of barrier gestures at all crossing points
- Hydroalcoholic gel available at reception and at all entry points
- Posting of handwashing health service recommendations
- Strict protocol for laundry deliveries, goods and interventions of external service providers



Products and equipments
to guarantee the sanitary safety
of teams and clients

- Complete protective equipment for floor crews
- Protective glass at the reception counter and at the cash desk
- Non-contact faucet, soap dispenser and paper reel in communal washrooms
- Pedal bins in common areas



Complete sanitary guide
for all the services in the hotel
and continuous training for all the staff

- A complete health guide given to each staff member when they take up their post.
- Continuous staff training
- Constant updating of the health guide, according to the new recommendations of the Ministry of Health and Labour



*We care for you**

*Attentifs à votre bien-être

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